**INTERNATIONAL TRAINING COLLEGE - LINGUA**

**Towards Educational Excellence**

**NCHE Reg. No: R0014**

**NQA Accreditation No: 000244**

**DEPARTMENT OF TRAVEL AND TOURISM**

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| Lecturer: | Due Date: 22 August |
| QUALIFICATION : Diploma in Travel and Tourism (NQF Level 6) | |
| YEAR 1 : 2022 | |
| MODULE : Team Management | |
| ASSIGNMENT : 1 | |
| TOTAL MARKS : 50 marks | |

**INSTRUCTIONS:**

* Your assignment must have a cover page with your name, student number, course name and lecturer name.
* Marks awarded will be indicated both as actual and percentage.
* The assignment must be the work of the student and not shared or completed by any other student and must be typed.
* Students will be penalized for plagiarizing or simply copying passages from the study notes or web sites, other texts and from another student’s assignment/project/rough work, etc., without any referencing attached thereto.
* Students may work together but **must not** submit similar or identical assignments. You must be able to show that you worked **independently**.
* Retain a copy of each assignment before submitting it, in case the original does not reach the lecturer.
* **Students who are mailing their assignments must ensure that the assignment reaches the lecturer before or on the due date.**
* Assignments may **NOT** be submitted via fax.
* Your assignment **MUST** have references (APA method) written in alphabetical order.
* Use **Arial -12** to type your work. Your work must be justified.
* Consult the lecturer if you do not understand assignment questions by calling 061-301032.

**QUESTION 1**

(a) Mintzberg (1973) developed a model of ten managerial roles. Explain each of these

[20 marks]

(b) Analyse and describe five differences between leadership and management [10 marks]

(c) The adoption of a participative approach to leadership brings many organisational

benefits. Discuss four benefits of a participative approach [20 marks]

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